

**City of Johannesburg**

Johannesburg Water SOC Ltd

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<b><u>ADDENDUM</u></b>	No. 01
<b><u>CONTRACT NUMBER:</u></b>	JW022/24 MCS
<b><u>CONTRACT TITLE:</u></b>	<b>APPOINTMENT OF A SERVICE PROVIDER TO CONDUCT A CUSTOMER SATISFACTION SURVEY ACROSS THE CITY OF JOHANNESBURG FOR A PERIOD OF 36 MONTHS</b>
<b><u>SUBJECT</u></b>	Addendum 1
<b><u>Date</u></b>	19 March 2025
<b><u>Sender</u></b>	Ntshepiseng Mulaudzi <a href="mailto:ntshepiseng.mulaudzi@jwater.co.za">ntshepiseng.mulaudzi@jwater.co.za</a> Gcina Ndela <a href="mailto:gcina.ndela@jwater.co.za">gcina.ndela@jwater.co.za</a>

**Tenderers are required to incorporate the following documents into the tender document and return the Addendum:**

- Amendment of the pricing schedule.
- Removal of the Administrative tool on the pricing schedule.
- Closing date is extended from 31 March 2025 at 10:30 to 07 April 2025 at 10:30

Yours faithfully

Ithuteng Tabe

**Acting General Manager: Supply Chain Management**

**Addendum Received****Name of****Tenderer:**.....**Signatory:**.....**Signature:**.....**Date:**.....**Directors:**

Ms Dineo Majavu (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Kgaugelo Mahlaba (Chief Financial Officer and Executive Director), Mr Sipho Mthembu, Ms Zandile Meeleso, Mr Pholoso Matjele,  
Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Collen Sambo, Mr Makoko Makgonye, Ms Thabiso Kutumela,  
Mr Kefiloe Mokoena

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

## PRICING DATA

To Johannesburg Water (SOC) Ltd

### 16. Pricing Schedule

#### Pricing Conditions

All price(s) tendered shall include the cost of all insurances, services, labour, equipment, fuel, transport, materials, operational assistants, and all other expenses to execute the work successfully, and be the net price after all discounts and settlement discount have been deducted. The net price/s shall be without any extra or additional charges to JW whatsoever.

The Service Provider shall only claim rates / fees payable in terms of the pricing schedule below:

#### Financial year 1

N0.	DESCRIPTION	QUANTITY	TOTAL
1	Questionnaire design for the Customer Satisfaction Survey and Stakeholder Audit	1	
2	Interviewing process including Focus Group Discussion	1	
3	Data collection, analysis and report writing	1	
4	Stakeholder Audit and report writing	1	
<b>TOTAL Excl VAT</b>			
<b>VAT</b>			
<b>TOTAL incl VAT</b>			

#### Financial year 2

N0.	DESCRIPTION	QUANTITY	TOTAL
1	Interviewing process including focus group discussion	1	
2	Data collection, analysis and report writing	1	
3	Stakeholder Audit and report writing	1	
<b>TOTAL Excl VAT</b>			
<b>VAT</b>			
<b>TOTAL incl VAT</b>			



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## PRICING DATA

To Johannesburg Water (SOC) Ltd



### Financial year 3

N0.	DESCRIPTION		ESTIMATED COSTSTOTAL
1	Interviewing process including focus group discussion		
2	Data collection, analysis and report writing		
3	Stakeholder audit and report writing		
4	Closeout report		
TOTAL Excl VAT			
VAT			
TOTAL incl VAT			

**PRICING DATA**

**SIGNATURE(S)OF AUTHORIZED PERSON .....**  
**NAME OF BIDDER .....**  
**NAME OF AUTHORIZED PERSON IN BLOCK LETTERES .....**  
**BID NUMBER: .....**