

REQUEST FOR INFORMATION

RFI NUMBER:	JW RFI 24/10/24	CLOSING DATE:	29 October 2024 @ 16:00
DESCRIPTION:	supply electronic display content management service for 55 existing electronic screens and maintenance.		
ISSUE DATE	22 October 2024		
Submit via Email to:	Sinna.hlongwane@jwater.co.za		

ENQUIRIES MAY BE DIRECTED TO:

Bidding procedure enquiries <u>must</u> be sent to		Technical enquiries must be directed to	
CONTACT PERSON	Sinna Hlongwane	CONTACT PERSON	Sibongiseni Dyani
TELEPHONE NUMBER	011 688 1410	TELEPHONE NUMBER	083 483 2052
E-MAIL ADDRESS (Submissions must be made to this address)	sinna.hlongwane@jwater.co.za	E-MAIL ADDRESS	sibongiseni.dyani@jwater.co.za

SUPPLIER INFORMATION

NAME OF BIDDER			
STREET ADDRESS			
TELEPHONE NUMBER	CODE		NUMBER
CELLPHONE NUMBER			
E-MAIL ADDRESS			
VAT REGISTRATION NUMBER			
CENTRAL SUPPLIER DATABASE No:			
MANUFACUTER OR THIRD PARTY			

1. PURPOSE OF THE REQUEST FOR INFORMATION

To assist the organization with business decision-making purposes for a once-off Request for Tender with regards to budget, cost-effectiveness, risk assessment, specific goals to include in the tender, award, and allocation strategy to incorporate, non-firm prices, pricing schedule, and special conditions of the tender.

2. BACKGROUND

Johannesburg Water invites service providers to respond to a Request for Information for a service provider to supply electronic display content management service for 65 existing electronic screens and maintain them, for a period of 36 months.

3. SCOPE OF WORK AND SPECIFICATIONS REQUIREMENT

1. Scope of work

- a) Supply of content management platform and implementation of the corporate electronic display screen solution that includes a central console to monitor and manage all the screens.
- b) Setup and configure content management platform application on the existing 65 screens at the Johannesburg Water sites (within the Johannesburg Metro),
- c) Maintenance and support for a period of 36 months

2. Content Management Platform Requirements

- a) Creation of templates for ease of use including training on system/application use
- b) Multiple image support including but not limited to JPG, JPEG, PNG, BMP and GIF
- c) Remote management and monitoring of endpoint displays
- d) Support for static and animated text
- e) Convenient scheduling and content management. The system is to allow automatic display of different content based on timeframes (hour, day, week, month, etc.).
- f) Ability to manage and distribute unique content to any display via an online content management portal

- g) Templates to be compiled by the supplier, the daily adhoc content updating will be done in house
- h) Video support for MKV, WMV, AVI, MPG, MPEG, MP4 and MOV formats

3. Corporate electronic display screen solution Requirements

- a) Install and configure the central console to monitor and manage all the screens
- b) Implementation of the solution and testing of the functionality including content management to all the screens
- c) Provide on-hands training and user manual

4. Maintenance and support

- a) Maintenance and support for a 36 months period (includes maintenance and replacement of faulty and broken screens and parts, insurance against fire, theft, lightning and other natural disasters)
- b) A maximum of 4 hours response to all incidents and requests
- c) Manned telephone support from 09h00 AM to 17h00 PM Monday to Friday

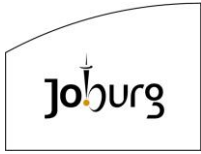
4. PRICE SCHEDULE

ITEM DESCRIPTION	UNIT PRICE (Excl VAT) R	VAT@15% R	UNIPRICE INCL VAT
Supply of content management platform and implementation of the corporate electronic display screen solution that includes a central console to monitor and manage all the screens.			
Setup and configure content management platform application on the existing screens at the Johannesburg Water sites (within the Johannesburg Metro),			
Maintenance and support for the solution screens (includes maintenance and replacement of faulty and broken screens and parts, insurance against fire, theft, lightning and other natural disasters)			

Prices Firm / Non-Firm?

Suppliers to complete the below according to their company details.

INFORMATION FOR SPECIFIC GOALS ANALYSIS	
BUSINESS OWNED BY 51% OR MORE -BLACK PEOPLE	
1. Percentage (%) of Black Ownership)	
2. Is Black Ownership 51% or more? (Yes or No)	
BUSINESS OWNED BY 51% OR MORE – BLACK YOUTH	
1. Percentage (%) of Ownership by Black Youth	
2. Is the percentage of Black Youth Ownership 51 % or more? (Yes or No)	
BUSINESS OWNED BY 51% OR MORE-WOMEN	
1. Percentage (%) of Ownership by People who are Women	
2. Is the percentage of People who are Women 51 % or more? (Yes or No)	
BUSINESSES LOCATED WITHIN THE BOUNDARIES OF A REGION IN COJ, COJ MUNICIPALITY OR IN GAUTENG PROVINCE	
1. Is your business located in the Gauteng Province? (Yes or No)	
2. Is your business located in the COJ Municipality? (Yes or No)	
3. Is your business located within the region of the COJ? (Yes or No)	
BUSINESS OWNED BY 51% OR MORE - BLACK PEOPLE WHO ARE MILITARY VETERANS	
1. Percentage (%) of Ownership by Black People Who Are Military Veterans	
2. Is the percentage of Ownership by Black People Who Are Military Veterans 51% or more? (Yes or No)	
BUSINESS OWNED BY 51% OR MORE-BLACK PEOPLE WITH DISABILITIES	
1. Percentage (%) of Ownership by Black People With Disabilities	
2. Is the percentage of Ownership by Black People with Disabilities 51% or more? (Yes or No)	
SMME (AN EME OR QSE) OWNED BY 51% OR MORE - BLACK PEOPLE	
1. What is the Enterprise Type? EME – turnover is less than R10m QSE – Turnover between R10m and R50m Generic – Turnover is R50M or more	
JOINT VENTURE (JV), CONSORTIUM OR EQUIVALENT	
1. What is the percentage (%) of ownership for each party?	
SUBCONTRACTING WITH COMPANIES AT LEAST 51% OWNED BY HISTORICALLY DISADVANTAGED INDIVIDUAL (HDI) GROUPS MENTIONED ABOVE	



What is the percentage (%) that will be sub-contracted to companies that are at least 51% owned by Historically Disadvantaged Individual (HDI) groups mentioned above?	
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