



REQUEST FOR INFORMATION

| | JW RFI 02 05 2024 CLOSING DATE: 09 MAY 2024 @ 16H00 |
|--------------|--|
| DESCRIPTION: | THE SUPPLY, INSTALLATION, COMMISSIONING, MAINTENANCE, AND PROVISION OF |
| | REAGENTS AND TRAINING FOR REAL-TIME PCR SYSTEMS ON A ONCE-OFF BASIS |
| | AT CYDNA LABORATORIES, HOUGHTON. |
| ISSUE DATE | 02 May 2024 |
| Submit via | sinna.hlongwane@jwater.co.za |
| Email to: | |

| ENQUIRIES MAY BE DIRECTED TO: | | | | | | |
|---|--|---------------------|-----------------------------|--|--|--|
| Bidding procedure inqu | Bidding procedure inquiries <u>must</u> be sent to Technical inquiries must be directed to | | | | | |
| CONTACT PERSON | Sinna Hlongwane | CONTACT PERSON | Nondalo Shandu | | | |
| TELEPHONE NUMBER | 011 688 1410 | TELEPHONE NUMBER | 011 688 4446 | | | |
| E-MAIL ADDRESS (Submissions must be made to this address) | sinna.hlongwane@jwater.co.za | E-MAIL ADDRESS | nondalo.shandu@jwater.co.za | | | |

| SUPPLIER INFORMATION | | | | |
|-------------------------|------|--|--------|--|
| NAME OF BIDDER | | | | |
| STREET ADDRESS | | | | |
| TELEPHONE NUMBER | CODE | | NUMBER | |
| CELLPHONE NUMBER | | | | |
| E-MAIL ADDRESS | | | | |
| VAT REGISTRATION NUMBER | | | | |
| CENTRAL SUPPLIER | MAAA | | | |
| DATABASE No: | | | | |
| MANUFACUTER OR | | | | |
| THIRD PARTY | | | | |





1. PURPOSE OF THE REQUEST FOR INFORMATION

To assist the organization with business decision-making purposes for a once-off Request for Tender with regards to budget, cost-effectiveness, risk assessment, specific goals to include in the tender, award, and allocation strategy to incorporate, non-firm prices, pricing schedule, and special conditions of the tender.

2. BACKGROUND

Johannesburg Water invites service providers to respond to a Request for Information for the supply, installation, commissioning, maintenance, and provision of reagents and training for real-time PCR systems on a once-off basis at Cydna laboratories, Houghton. This RFI is strictly to solicit market-related information from potential bidder(s) for the supply, installation, commissioning, maintenance, and provision of reagents and training for real-time PCR systems on a once-off basis at Cydna laboratories, Houghton. This RFI does not constitute; an offer; or any impression none so ever to do business with Johannesburg Water.

3. SCOPE OF WORK AND SPECIFICATIONS

REQUIREMENT

Johannesburg Water seeks responses from interested parties for the supply, installation, commissioning, maintenance, and provision of reagents and training for real-time PCR systems on a once-off basis at Cydna laboratories, Houghton.

GENERAL DESCRIPTION

For Johannesburg Water, ensuring the safety and quality of the city's water supply is paramount. With real-time PCR machines, we can take proactive steps to protect public health by swiftly detecting a wide range of waterborne pathogens, including bacteria, viruses, and protozoa. This technology allows us to monitor water quality in real time, providing early warnings of any contamination that could pose a risk to residents.

Traditionally, water testing methods could take days to yield results, leaving us vulnerable to undetected contamination. However, real-time PCR offers rapid turnaround times, enabling us to detect contamination early and take immediate action to safeguard public health. By investing in this cutting-edge technology, we are enhancing our ability to manage water quality effectively and ensure the continued delivery of safe drinking water to the community.

In addition, it's important to note that over the last three years, the water sector has faced numerous scares regarding drinking water safety. Instances of typhoid, cholera, and legionella





outbreaks have underscored the critical importance of robust water quality monitoring and rapid response measures. Real-time PCR technology plays a crucial role in addressing these challenges, providing us with the ability to detect and respond to potential threats promptly, thereby safeguarding the health and well-being of Johannesburg's residents.

LOCATION OF SITES

The site is located within a radius of 40 km of the center of Johannesburg, and it is as follows:

Cydna Laboratories

Cydna laboratories are situated at No. 75 4th St, Houghton Extend, Johannesburg, 2192.

SPECIFICATION & SCOPE OF WORK

Supply, installation, commissioning, maintenance, and provision of reagents and training for real-time PCR systems on a once-off basis at Cydna laboratories, Houghton: The work consists of the following:

- Supply of real-time PCR systems on a once-off basis at Cydna laboratories, Houghton.
- Delivery of real-time PCR systems on a once-off basis at Cydna laboratories, Houghton.
- Installation of real-time PCR systems on a once-off basis at Cydna laboratories, Houghton.
- Commissioning of real-time PCR systems on a once-off basis at Cydna laboratories, Houghton.
- Training real-time PCR systems on a once-off basis at Cydna laboratories, Houghton.
- Provision of Reagents and consumables for real-time PCR systems on a onceoff basis at Cydna laboratories, Houghton.
- Three-year Maintenance of real-time PCR systems on an as and when basis at Cydna laboratories, Houghton.





Table 1: Breakdown of equipment to be serviced and repaired, equipment summary:

a) SPECIFICATIONS FOR REAL-TIME PCR SYSTEM (96-WELL, 0.1 ML)

| ITEM | SPECIFICATIONS REQUIRED | COMPLIED YES/NO |
|------|--|--------------------|
| 1 | Throughput: 96-well, 0.1 ml format | |
| 2 | Detection Method: Real-time fluorescence detection | |
| 3 | Sample Capacity: Minimum 96 samples per run | |
| 4 | Thermal Block: Peltier-based heating and cooling system for precise temperature control | |
| 5 | Temperature Range: Adjustable temperature range from ambient to 100°C | |
| 6 | Temperature Uniformity: ±0.5°C across all wells | |
| 7 | Heating/Cooling Rate: Rapid heating and cooling rates for efficient PCR cycling | |
| 8 | Optical System: Highly sensitive photodetectors for accurate detection of fluorescence signals | |
| 9 | Excitation Sources: Multiple LED excitation sources for various fluorophores | |
| 10 | Detection Channels: At least four detection channels for multiplexing capability | |
| 11 | Detection Filters: Interchangeable filters for versatile fluorescence detection | |
| 12 | Software: User-friendly software interface for easy experiment setup, data analysis, and result interpretation | |
| 13 | Data Analysis: Advanced algorithms for accurate quantification, melting curve analysis, and genotyping | |
| 14 | Connectivity: USB and Ethernet connectivity for data transfer and remote operation | |
| 15 | Compatibility: Compatible with standard PCR reagents and consumables | |
| 16 | Calibration: Automated calibration procedures for consistent performance | |





| 17 | Quality Control: Built-in quality control features to ensure reliable results | |
|----|---|--|
| 18 | Training: Comprehensive training provided for instrument operation and data analysis (08 Employees) | |
| 19 | Installation and commissioning | |
| | The PC must have the following minimum features: Intel Core i7 CPU 4- Core 3.50GHz, 8GB DDR4-2133 4C RAM, 1 | |
| 20 | TB HDD, NVIDIA Quadro K60 (2GB) Graphics Card, DVD Writer, Windows 10 64-bit MS Office or above, 24" LED | |
| | Monitor with2 USB ports, Mouse, keypad, PCI Express Slots-2Nos., USB ports. | |





Table 2: Breakdown of Reagents, and consumables to be procured over three (3) years:

b) SPECIFICATIONS REAGENTS AND CONSUMABLES COMPATIBLE WITH APPLIED BIOSYSTEMS 7500 REAL-TIME PCR SYSTEM AND PROPOSED MODEL ON AN AS AN WHEN BASIS FOR THREE YEARS

| ITEM | SPECIFICATIONS REQUIRED | |
|------|--|--|
| 1 | 96 well Kit - Verification plates | |
| 2 | Quality control kits | |
| 3 | Nucleic acid decontamination solution that effectively and efficiently degrades nucleic acids from all types of surfaces | |
| 4 | Nucleic-free water 500ml | |
| 5 | PCR Buffer (with MgCl2 or other divalent cations) | |
| 6 | PCR Grade Water (nuclease-free water for reconstitution of reagents) | |
| 7 | PCR Plates (96-well PCR plates) | |
| 8 | PCR Tubes (0.2 mL tubes) | |
| 9 | PCR Tube Strips | |
| 10 | PCR Tube Racks or Plate Holders | |
| 11 | DNA Extraction Kits (for isolation of genomic DNA from various sample types) | |
| 12 | RNA Extraction Kits (for isolation of RNA in RT-PCR experiments) | |
| 13 | RNase Inhibitors (for RNA preservation) | |
| 14 | DNA/RNA Storage Buffer (e.g., TE buffer) | |
| 15 | Cryogenic Tubes (for long-term storage of DNA/RNA samples) | |





| 16 | Freezer Boxes and Racks (for organization and storage of samples) | |
|----|---|--|
| | | |

Table 3: Breakdown of Real-Time PCR Essays to be procured over three (3) years:

c) SPECIFICATIONS REAL-TIME PCR ASSAYS - PATHOGEN ESSAY KITS COMPATIBLE WITH APPLIED BIOSYSTEMS 7500 REAL-TIME PCR SYSTEM AND PROPOSED MODEL ON AN AS AN WHEN BASIS FOR THREE YEARS

| ITEM | SPECIFICATIONS REQUIRED | |
|------|-----------------------------------|--|
| 1 | Escherichia coli (E. coli) | |
| 2 | Salmonella spp. | |
| 3 | Legionella pneumophila | |
| 4 | Campylobacter spp. | |
| 5 | Vibrio cholerae | |
| 6 | Enterococcus spp. | |
| 7 | Pseudomonas aeruginosa | |
| 8 | Helicobacter pylori | |
| 9 | Shigella spp. | |
| 10 | Aeromonas hydrophila | |
| 11 | Listeria monocytogenes | |
| 12 | Clostridium perfringens | |
| 13 | Mycobacterium avium complex (MAC) | |





| 14 | Staphylococcus aureus | |
|----|-------------------------------------|--|
| 15 | Giardia lamblia (protozoan) | |
| 16 | Cryptosporidium parvum (protozoan) | |
| 17 | Entamoeba histolytica (protozoan) | |
| 18 | Cyclospora cayetanensis (protozoan) | |
| 19 | Leptospira spp. | |
| 20 | Arcobacter spp. | |
| 21 | Norovirus | |
| 22 | Rotavirus | |
| 23 | Hepatitis A virus | |
| 24 | Adenovirus | |
| 25 | Astrovirus | |





Table 4: Breakdown of Real-Time PCR Essays to be procured over three (3) years:

d) SPECIFICATIONS MAINTENANCE FOR TWO REAL-TIME PCR MACHINE

| ITEM | SPECIFICATIONS REQUIRED | |
|------|---|--|
| 1 | Annual Preventive Maintenance for existing Applied Biosystems 7500 Real-Time PCR System: Conduct annual preventive maintenance checks to ensure the proper functioning of the real-time PCR system. This includes: Inspection of the thermal block, heating/cooling system, and optical components for any signs of wear or damage. Calibration of temperature control settings to maintain ±0.5°C uniformity across all wells. Verification of heating and cooling rates to ensure efficient PCR cycling. Examination of photodetectors and LED excitation sources for optimal fluorescence signal detection. Replacement of detection filters if necessary for continued versatile fluorescence detection. Software updates and calibration checks to maintain accurate data analysis and result interpretation. | |
| 2 | Annual Preventive Maintenance for the new proposed real-time PCR model: Conduct annual preventive maintenance checks to ensure the proper functioning of the real-time PCR system. This includes: | |





| | • | Inspection of the thermal block, heating/cooling system, and optical components for any signs of wear | |
|---|-------|---|--|
| | | or damage. | |
| | • | Calibration of temperature control settings to maintain ±0.5°C uniformity across all wells. | |
| | • | Verification of heating and cooling rates to ensure efficient PCR cycling. | |
| | • | Examination of photodetectors and LED excitation sources for optimal fluorescence signal detection. | |
| | • | Replacement of detection filters if necessary for continued versatile fluorescence detection. | |
| | • | Software updates and calibration checks to maintain accurate data analysis and result interpretation. | |
| 3 | Warra | nty Coverage and Extended Service for at least 1 year | |





QUALITY ASSURANCE

All materials and components used in the installation and commissioning of real-time PCR systems equipment shall comply with the requirements of the original equipment manufacturer (OEM) specifications and shall be of the best quality suitable for the purpose for which they are intended.

REPORTING

Test certificates for the software program, along with all necessary paperwork to confirm the equipment's operational status, must be submitted to the facilities administrator at Cydna Laboratories within three weeks of the work's completion.

GUARANTEE PERIOD

All consumables, software, and parts commissioned and installed on equipment undertaken must have a guarantee.

PAYMENT

Payment will be made, upon presentation of an invoice, according to the work being fulfilled by the supplier, which is to supply, install, commissioning, maintain, and provision reagents and training for real-time PCR systems on a once-off basis at Cydna laboratories, Houghton.

STATUTORY, REGULATORY AND OHSA REQUIREMENTS

The Service provider shall at all times during the contract, comply in all respects with the safety and other requirements of the Occupational Health and Safety Act 85 of 1993 and the regulations applicable hereunder.





4. PRICE SCHEDULE

4.1 THE SUPPLY, INSTALLATION, COMMISSIONING, MAINTENANCE, AND PROVISION OF REAGENTS AND TRAINING FOR REAL-TIME PCR SYSTEMS ON A ONCE-OFF BASIS AT CYDNA LABORATORIES, HOUGHTON

| ITEM DESCRIPTION | UNIT PRICE (Excl VAT) | VAT@15% | TOTAL PRICE (INCL VAT) |
|---|--------------------------|---------|---------------------------|
| | R | R | R |
| Real-time PCR system (96-well, 0.1 ml) | | | |
| Reagents and consumables compatible with applied biosystems 7500 real-time PCR system and proposed model | | | |
| Real-time PCR assays - pathogen essay kits compatible with applied biosystems 7500 real-time PCR system and proposed model | | | |
| Maintenance for two real-time PCR machine | | | |
| PC workstation | | | |
| Installation and commissioning | | | |
| One day Training of 8 employees | | | |
| TOTAL COSTS (INCI | L VAT) R | | |





Prices Firm / Non-Firm?

Suppliers are to complete the below according to their company details.

| INFORMATION FOR SPECIFIC GOALS ANALYSIS | |
|---|----------|
| BUSINESS OWNED BY 51% OR MORE -BLACK PEOPLE | |
| Percentage (%) of Black Ownership) | |
| 2. Is Black Ownership 51% or more? (Yes or No) | |
| BUSINESS OWNED BY 51% OR MORE – BLACK YOUTH | |
| Percentage (%) of Ownership by Black Youth | |
| Is the percentage of Black Youth Ownership 51 % or more? (Yes or No) | |
| BUSINESSES OWNED BY 51% OR MORE WOMEN | |
| Percentage (%) of Ownership by People who are Women | |
| Is the percentage of People who are Women 51 % or more? (Yes or No) | |
| BUSINESSES LOCATED WITHIN THE BOUNDARIES OF A REGION IN CO | J, COJ |
| MUNICIPALITY, OR IN GAUTENG PROVINCE | |
| Is your business located in the Gauteng Province? (Yes or No) | |
| Is your business located in the COJ Municipality? (Yes or No) | |
| Is your business located within the region of the COJ? (Yes or No) | |
| BUSINESS OWNED BY 51% OR MORE - BLACK PEOPLE WHO ARE MILITARY VET | ERANS |
| | |
| Percentage (%) of Ownership by Black People Who Are Military Veterans | |
| Is the percentage of Ownership by Black People Who Are Military Veterans 51% or more? (Yes or No) | |
| BUSINESS OWNED BY 51% OR MORE-BLACK PEOPLE WITH DISABILITIES | |
| Percentage (%) of Ownership by Black People With Disabilities | |
| Is the percentage of Ownership by Black People with Disabilities 51% or more? (Yes or No) | |
| SMME (AN EME OR QSE) OWNED BY 51% OR MORE - BLACK PEOPLE | |
| What is the Enterprise Type? EME – turnover is less than R10m | - |
| QSE – Turnover is less than R form QSE – Turnover between R10m and R50m | |
| Generic – Turnover is R50M of more | |
| JOINT VENTURE (JV), CONSORTIUM OR EQUIVALENT | |
| What is the percentage (%) of ownership for each party? | |
| SUBCONTRACTING WITH COMPANIES AT LEAST 51% OWNED BY HISTOR | DICALI V |
| DISADVANTAGED INDIVIDUAL (HDI) GROUPS MENTIONED ABOVE | MOALLI |





1. What is the percentage (%) that will be subcontracted to companies that are at least 51% owned by Historically Disadvantaged Individual (HDI) groups mentioned above?